



## Amazon Scam

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Beware of telephone calls being made by fraudsters pretending to be from Amazon



We've had reports of calls being made from individuals claiming your Amazon Prime subscription is due to expire, and will be automatically taken from your account. The recorded message asks you to press 1 to cancel or to speak to customer services. The call then goes through to a fraudster posing as an Amazon customer service representative.

The fraudster advises the victim that remote access to their computer is required, and instructs them to download an app which grants the fraudster access to their computer.

The software is then mis-used by the criminal to monitor the victim logging onto their online bank account, which allows the fraudster to see the victim's personal and financial details.

If you receive a call, claiming to be from Amazon, HANG UP!

Do not provide any personal information, your Amazon log in details, banking details or credit/debit card information.

Never install any software or visit a website as a result of a cold call. Unsolicited requests for remote access to your computer should always raise a red flag.

If you think you may have been a victim of this scam, please contact your bank immediately and report this to us on 101 or via our website [Home](#) | [North Yorkshire Police](#)